

In an effort to assist states with Provider Education efforts surrounding the Payment Error Rate Measurement (PERM) review, CMS now hosts Provider Education Calls for each measurement cycle. Participants will learn from PERM related presentations including;

- An overview of the PERM Program
- The PERM process and provider responsibilities during a PERM review
- The medical records/service records request letter
- Frequent mistakes and best practices

Typically, CMS provides lines for a set of 3-5 states only; however, given the delays of Cycle 3, they are opening each call up to all providers within the cycle. This gives states time to notify providers within their states (more than once if desired) and also provides providers with some flexibility in attending the call. The slide set will remain available online for any provider unable to attend a call.

For Cycle 3, FY 2011, CMS will host 3 calls. Each call will be held from 11:00am-12:00pm Alaska Standard Time:

	Call-in Number	Call-in PIN	Webinar Link
October 19, 2011	1-877-267-1577	2992	https://webinar.cms.hhs.gov/perm3web2/
October 26, 2011	1-877-267-1577	4940	https://webinar.cms.hhs.gov/perm3web3/
November 2, 2011	1-877-267-1577	1569	https://webinar.cms.hhs.gov/perm3web4/

We encourage providers who have claims in the PERM sample to utilize this opportunity to learn and ask questions about the Medical Records Review portion of the PERM review. **Again, missing, untimely and incomplete documentation from PERM requests do adversely impact the overall error rate.** Please contact Lori Campbell at lori.campbell@alaska.gov or 907-269-3020 if you have questions about the Alaska 2011 PERM review. Lori or other state representative will be attending each provider education call.