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New Remittance Advice Format and Envelope

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Alaska Medicaid is pleased to announce a new Remittance Advice format for all Alaska Medicaid providers.

The Remittance Advice (RA) has been reformatted. The new design groups information by topic and claims action required, making it easier to read.

The RA will also be double-sided, making it more environmentally friendly, and smaller RAs will arrive in a redesigned envelope.

The RAs will continue to contain all of the same helpful information, organized by sections.

1. Provider Remittance Check
2. Remittance Advice Messages
3. Paid & Denied Claims
4. EOB Status Codes (Denial/Error Codes)
5. Remittance Summary
6. RTDs (if any)
7. Claim Check Edits (if any)

Be sure to read your RA each week to stay informed of provider news and events, and to follow up on any pending or denied claims.

If you have questions, please call ACS' Provider Inquiry Unit at 907.644.6800, option 1, or 800.770.5650 (toll-free in Alaska).

