

STATE OF ALASKA

DEPARTMENT OF HEALTH AND SOCIAL SERVICES

DIVISION OF HEALTH CARE SERVICES

Sean Parnell, Governor

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October 26, 2010

Dear Pharmacists:

Re: Duplicate paid claims and pharmacy program updates

Duplicate Paid Claims

Recently it was discovered that the interface between the pharmacy point-of-sale (POS) system and the claims payment system was not functioning properly regarding reversed pharmacy claims. While the pharmacy POS claims history accurately reflects your claims transactions, your pharmacy may have received two or more payments for the same prescription claim as reversed claims were not transmitted to the claims payment system. The duplicate payments would have occurred on claims with submission dates between September 8, 2010 and October 19, 2010.

The system error has been identified and corrected. Previously reversed claims in the point-of-sale system will automatically be processed through the claims payment system on November 2, 2010.

Void Match NDC

When reversing a paid pharmacy claim, please remember to submit the claim reversal with the same item NDC that was submitted on the initial paid pharmacy claim. Failure to submit a claim reversal with the same item NDC as the initial paid claim may result in a claims transmission error that could lead to underpayments or overpayments or rejection of the reversal.

Other Coverage Code

Coding updates in the pharmacy point-of-sale system were implemented on October 20, 2010 for coordination of benefits to deny claims submitted with Other Coverage Codes = 1, 5, 6, 7, or 8 in NCPDP field 308-C8. Claims for recipients with other coverage on file must first be billed to the other insurance(s) before being submitted to Medicaid. Claims cannot be billed to Medicaid as the primary payer in lieu of billing another insurance plan first. There is no provision to override coordination of benefits due to your pharmacy not being a contracted or preferred provider with another insurance plan.

Changes to Regulation, Effective on February 1, 2010:

Prescription B-Complex Vitamin Step-Edit

New OTC's covered

Clozapine Management Fee

While the above changes were allowed by regulation on February 1, these items were implemented in the pharmacy claims processing system at various times over the year.

Prescription B-Complex Vitamin Step-Edit

Recently Alaska Medicaid began reimbursing for prescription B-complex vitamins when a patient has been diagnosed with renal disease. Coverage will be granted for recipients with a diagnosis of Chronic Kidney Disease (CKD) or Renal Failure on file. If a recipient has Chronic Kidney Disease or Renal Failure but does not have a medical claim on file with either of these diagnoses, the prescriber must obtain prior authorization through the Magellan Clinical Call Center at (800) 331-4475.

New OTC Products Covered

Recently Alaska Medicaid began reimbursing for OTC Loratadine and OTC Omeprazole, however, a prior authorization must be obtained for OTC Omeprazole before reimbursement will occur.

Updated Clozapine Management Fee

Alaska Medicaid regulations currently allow payment of a Clozapine management fee of \$ 15.00 to be paid once monthly. The pharmacy should not bill this fee more than once monthly. If the pharmacy is reimbursed for this fee multiple times for the same recipient and the same month, that is an overpayment that will be recovered by Alaska Medicaid.

If you have any questions about any of the topics covered above please contact me directly at (907) 334-2425 or Chad Hope at (907) 334-2654.

Sincerely,



Dave Campana, R.Ph.
Pharmacy Program Manager

cc: William Streur, Deputy Commissioner
Linda Walsh, Systems Manager
Chad Hope, Pharmacist