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January 2009

Alaska Medical Assistance Newsletter

Location:

Affiliated Computer Services, Inc.
1835 S. Bragaw St., Suite 200
Anchorage, AK 99508-3469

Currently: <http://alaska.fhsc.com>

Toll-Free Phone Numbers:

(800) 770-5650
(907) 644-6800

Useful FAX Numbers:

PA: 644-8131
PI/Enrollment: 644-8127
EPS: 644-8122
Finance: 644-8120
Attachments: 644-8122 or
644-8123

Holidays:

Martin Luther King Day
The State of Alaska offices will be closed on *Monday, January 19, 2009*, in observance of **Martin Luther King Day**. ACS will remain open.

In This Issue:

Affiliated Computer Services, Inc. Assumes Medical Assistance Operations from First Health Services in Alaska 1
ACS Provider Newsletter Resumes Monthly Publication 1
ClaimCheck® 8.5 Provider Training.....2
Notice of Date Extension: Submission of NPI-Only Claims2
Group Enrollment Required of All Individual Providers Billing with an Organizational Type 2 NPI.....3
2% Increase for All Assisted Living Home Services (RSLA Providers)4
2009 Provider Training4

Affiliated Computer Services, Inc. Assumes Medical Assistance Operations from First Health Services in Alaska

On November 1, 2008, Affiliated Computer Services, Inc. (ACS) assumed Alaska Medical Assistance fiscal agent operations from First Health Services Corporation (FHSC).

You should continue to use the same addresses for mailing your claims or correspondences and the same phone numbers for inquiries and faxes. You can also use the same website (<http://alaska.fhsc.com>) for information on billing and training. This will soon change and you will be notified. You will see ACS and our logo in place of the FHSC name and logo on the documentation that you download.

Watch for ACS' new website at: <http://www.medicaidalaska.com>. Providers will be notified when the new website goes online.

Who is Affiliated Computer Services, Inc.?

Affiliated Computer Services is a Fortune 500 company specializing in business processes and information technology solutions for commercial and government clients worldwide. Although Affiliated Computer Services goes by ACS, it should not be confused with the local telecommunications company, Alaska Communications Systems.

Affiliated Computer Services administers various Medicaid programs in 20 other states. Last year, the Department of Health and Social Services awarded a contract to ACS to Design, Develop, and Implement (DDI) a new Medicaid Management Information System (MMIS) that will become operational in the Summer of 2010. Please visit our website for more information on the DDI project: <http://www.alaskamedicaid.info>.

How does this affect me?

This should not affect you or the processes you use to submit claims or call with questions. First Health staff who previously processed your claims and answered your calls will continue to serve in these capacities as ACS employees. If any change or action is required from you, we will notify you.

How can I find out more about ACS?

You can visit <http://www.acs-inc.com> on the Internet for more information about ACS.

ACS Provider Newsletter Resumes Monthly Publication

Affiliated Computer Services, Inc. (ACS), in conjunction with the Division of Health Care Services, will resume publishing the Provider Newsletter on a monthly basis. The purpose of this newsletter is to offer providers useful information, reminders, and tips about how to make billing easier. The Newsletter is available on the ACS website at <http://alaska.fhsc.com>. If you would like a paper copy of the newsletter, please contact ACS' Provider Inquiry Unit at (907) 644-6800 or (800) 770-5650 (toll-free in Alaska).

ClaimCheck® 8.5 Provider Training

The current 5.0 version of ClaimCheck® will be upgraded to the 8.5 version in January 2009. As a result, new edits will be implemented in the claims processing system. Changes will include units expansion for procedure codes billed with multiple units of service, review of same services billed by multiple providers and invalid procedure code/modifier combinations.

On November 07, 2008, a flyer titled "ClaimCheck Provider Training Documentation" was included with the weekly Remittance Advice to affected providers. This flyer provides detailed information regarding these new edits, a discussion of units expansion, and example scenarios for each edit.

The flyer is also available at <http://alaska.fhsc.com>; under the 'Provider' tab, select 'Updates.' Select 'ClaimCheck 8.5 Training Tool and Flyer', dated 11/07/2008.

If you have questions, please contact ACS' Provider Inquiry Unit at (907) 644-6800 or (800) 770-5650 (toll-free in Alaska).

In-State Outpatient Hospital Lab Pricing Methodology Change

Except for laboratory services, reimbursement for outpatient hospital services is based on a percentage of the allowed amount at a rate established by the Department of Health and Social Services, Office of Rate Review. Outpatient hospital laboratory services are either reimbursed using a Medicare fee schedule for Alaska or, if the facility has a "Small Facility Rate Agreement" with the Department, at a percentage of the allowed amount.

The Department is initiating quality control measures to ensure outpatient hospital laboratory services are paid appropriately in accordance with this provision. Affiliated Computer Services, Inc. will implement those measures on claims with a From Date of Service of 2/1/09 and greater. Facilities that are not Sole Community Hospitals will be paid based on the 60% fee schedule for outpatient hospital laboratory services. For more detailed information continue to read your Remittance Advice messages and visit the ACS Website at <http://alaska.fhsc.com>.

New Medicaid Coverage for Screening and Brief Intervention Services

ACS mailed a flyer to applicable providers with the Remittance Advice on December 26, 2008. The flyer announced the implementation of Alaska Medicaid coverage for Screening and Brief Intervention Services, effective November 1, 2008. The flyer detailed the core components of Screening and Brief Intervention Services, Billing Codes and Descriptions, reimbursement rates, and more. If you have any questions about the new coding, please call Teri Keklak at (907) 269-2050, or e-mail, teri.keklak@alaska.gov.

For more details, visit the ACS Website at <http://alaska.fhsc.com>; under the 'Provider' tab, select 'Updates.' Select 'New Medicaid Coverage for Screening and Brief Intervention Services,' dated 12/26/08.

Notice of Date Extension: Submission of NPI-Only Claims

"Thank you" to the many providers who have successfully transitioned to submitting their National Provider Identifier-only claims in the professional (837P) format. One-third of the providers are still in the process of transitioning to the submission of NPI-only claims. Therefore, Alaska Medicaid will continue to accept both the NPI and the Medicaid Provider ID on electronic claims submitted in the professional format through the end of February, 2009.

This transition period should be used to test submission of claims with ONLY your NPI. The testing period allows the necessary lead time to identify and resolve any issues which may delay the processing of your claims. We recommend that you begin testing NPI-only claim submissions as soon as possible.

ACS's Provider Services Representatives are reaching out to assist you. Phone calls are being made to help you with your group enrollment and to assist you with any claims/data issues related to NPI information.

You may refer to the companion guide at <https://alaska.fhsc.com/providers/hipaa/guide.asp> for instructions on where to key your NPI on electronic claims.

Questions? Contact the ACS Provider Inquiry Unit at (907) 644-6800 (option 1), or at (800) 770-5650 (toll-free in Alaska).

Group Enrollment Required of All Individual Providers Billing with an Organizational Type 2 NPI

Individual professional providers that bill with an Organizational Type 2 (Business/Group) NPI number and who are not enrolled with Alaska Medical Assistance as a group will experience delays on the processing of their claims. Group enrollment is required for all providers doing business as any type of entity other than a "Sole Proprietor".

Individual professional providers with an Organizational Type 2 (Business/Group) NPI must enroll as a group, even if they are a group of one. Examples of individuals who must enroll as a group are:

- Physician/Osteopath
- Dentist
- Chiropractor
- Optometrist/Optician
- Podiatrist
- Psychologist

This listing is not all inclusive but is provided to give examples of individuals who can enroll as a group of one.

Do you have a Medicare group enrollment with a corresponding Organizational Type 2 (Business/Group) NPI? If so, do you have an Alaska Medical Assistance group enrollment with the same Organizational Type 2 (Business/Group) NPI? If not, download the enrollment application as instructed below. The enrollment is required to facilitate the processing of your Medicare Cross-over claims, as well as your primary Medicaid claims.

If you're not sure which type of NPI you have, you may visit the NPPES registry search at <https://nppes.cms.hhs.gov/NPPES/NPIRegistrySearch.do?subAction=reset&searchType=org> to perform a search on your NPI number. Simply fill in the blank fields with your information and you will see your NPI information in the "NPI Information: Entity Type:" field.

The forms necessary to enroll as a group with Alaska Medical Assistance can be found at <http://alaska.fhsc.com/providers/Enrollment.asp>. On the *Alaska Medical Assistance Provider Enrollment Form*, the fields related to group enrollment are as follows:

Page 1 (Section A: General Information):

- Field 3a. "Servicing provider's name": Enter the group name
- Field 4a. "Pay-to business legal name": Enter the group name

Page 3 (Section C: Group Association):

- "Provide State Provider Identification Number": List the NPI or Medicaid number (also called legacy identifier) of all individuals within the group named in fields 3a and 4a.

Include all necessary documentation (NPPES letter or e-mail, business license for the group and the Provider Information Submission Agreement if you bill electronically using 837 transactions) with the application. Mail the original application with supporting documents to the address on Page 9.

How do I bill when enrolled as a group?

Claims submitted for services rendered by a group practice must include both the servicing provider's NPI (the individual practitioner that treated the patient) as well as the billing provider's NPI (the group's organizational NPI).

Paper Claim Submitters:

Enter your Group NPI into Field 33A. Your Medicaid Contract ID (MCI) may be entered into 33B with the 1D identifier; however, we are promoting the use of "NPI only." Enter the servicing/rendering provider NPI in 24J.

Electronic Claim Submitters:

837I, 837D and 837P claims must contain the NPI in the Billing Provider Loop 2010AA. In addition, for claims requiring identification of the rendering/servicing provider, see Rendering Provider Loop 2310 B.

Required fields and values are as follows:

EDI 837 Field Name	EDI 837 Field Number	Values on Feb 13, 2008
Identification Code Qualifier	NM108	XX (Enter XX for NPI Qualifier)
Identification Code	NM109	10 digit NPI (Individual or Group)

Please direct any questions to ACS' Provider Inquiry Unit at (907) 644-6800, or (800) 770-5650 toll free in Alaska.

2% Increase for All Assisted Living Home Services (RSLA Providers)

The Alaska Legislature and Governor Palin approved a 2% increase, for one year, for Assisted Living Homes, in addition to the 4% base rate increase. Below is an explanation of how this 2% increase is issued to providers of this service.

For procedure code T2031, Residential Supported Living/Assisted Living Homes, and for services paid between July 1, 2008 and June 30, 2009, an additional 2% above your approved daily rate is being paid as follows:

Current Claims: Billed Charges Must Include the Additional 2%

- When the charges submitted by the provider exceed the approved daily rate by at least 2%, payment will include the additional 2%.
- The State cannot pay a provider an amount that is greater than the billed charges on the claim.

Claims Already Paid Since July 1, 2008

- Submit an adjustment to increase the billed charges for claims already paid at the approved daily rate (the charges did not include the additional 2%).
 - Example: Billed Charges = \$100.00; approved daily rate = \$100.00; payment = \$100.00. Submit an adjustment to increase billed charges to at least \$102.00

Adjustments to increase billed charges can be submitted immediately.

Questions regarding the process of making payments for this one-time funding may be directed to Christina Sprague, ACS Waiver EPS staff person, at (907) 644-6830.

2009 Provider Training

Affiliated Computer Services, Inc. offers a variety of training opportunities for providers who would like to gain a better understanding of Alaska Medical Assistance program requirements. We encourage billers, health care providers, office managers and other similarly-involved staff personnel to attend. All classes are subject to change; registered personnel who are affected by a schedule change will be informed via email or telephone.

Providers can access the training schedule and download training materials on the ACS Website at

<http://alaska.fhsc.com/>; choose **Training**.

Providers may complete the registration form found at <http://alaska.fhsc.com/providers/Training/providerTraining.asp> and return it to ACS via fax, email, or mail:

- The fax number is: (907) 644-9845.
- The email address is: anctraining@acs-inc.com.
- The mailing address is:

Affiliated Computer Services, Inc.
Attention: Training Unit
P.O. Box 240808
Anchorage, Alaska 99524-0808

Be sure to register and guarantee yourself a seat. If you are unable to access the ACS Website to obtain the registration information please contact ACS' Provider Inquiry Unit at (907) 644-6800 (option 1), or at (800) 770-5650 (toll-free in Alaska).