



**First Health
Services Corporation®**

A Coventry Health Care Company



July 2007

Alaska Medical Assistance Newsletter

Volume 2, Number 7

First Health Services Corp.
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<http://alaska.fhsc.com>

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State of Alaska offices and
FHSC will be closed on:

Wednesday, July 4, 2007 for
Independence Day

Useful Fax numbers:

PA: 644-6831

PI/Enrollment: 644-8127

EPS: 644-8122

Finance: 644-8120

First Health Services, in conjunction with the Department of Health & Social Services, publishes this monthly newsletter to offer providers useful information, monthly reminders, and tips on how to make billing easier.

Disability Exam Coverage

Eligibility Type 25 DE

An eligible Alaska Medical Assistance recipient will have a card or coupon indicating their eligibility for services. Providers must check these cards or coupons carefully to verify the type of coverage. Coupons for disability exams are white, manually issued and have an "Authorization Statement" identifying the services covered. Authorization is limited to only one disability exam performed by a licensed and enrolled physician or psychiatrist and necessary diagnostic tests—**OR**—one waiver determination by an enrolled care coordination agency, and related transportation authorized by First Health. When billing for disability exams, use CPT codes 99455 or 99456.

Usually, if a recipient is eligible for one day of the month, they are eligible for the entire month. There are a few exceptions to the "eligibility for one day = eligibility for one month" rule and disability exam coverage is one of them. Disability Exam coverage is identified by the Eligibility Code 25 on the recipient's Medicaid coupon. Medicaid will take money back that is paid for services other than what is intended for the Disability Exam coverage type.

Please verify eligibility for all Alaska Medical Assistance recipients and note any special information or authorization statements on manually issued coupons before rendering services. Eligibility can be verified by using one of the following options:

- Request to see and photocopy the recipient's Medical Assistance coupon or card that shows the current month of eligibility or the identifying authorization statement
- Call the Eligibility Verification System (EVS): (800) 884-3223; send a FAX to FHSC Provider Inquiry (PI) Unit (907) 644-8126 or 644-8127; FHSC Provider Inquiry Unit (907) 644-6800 or (800) 770-5650 (toll-free in Alaska)
- Send a Health Insurance Portability & Accountability Act (HIPAA) compliant 270 request and receive a HIPAA-compliant 271 response
- Refer to Implementation Guides for electronic transactions information

<http://alaska.fhsc.com>

<http://wpc-edi.com>

DME Fee Schedules

The following items are now available on the FHSC website, at <http://alaska.fhsc.com>:

- 2007 Fee Schedule for Durable Medical Equipment, Prosthetics, Orthotics, and Supplies
- 2007 Fee Schedule for Incontinence Supplies
- 2007 Fee Schedule for Home Infusion Therapy Services
- One-page “Durable Medical Equipment, Medical Supplies, Respiratory Therapy Assessment Visits, Prosthetics, Orthotics, and Home Infusion Therapy” billing manual update

The fee schedules are available on the FHSC website; select Providers, Lookups, and then Fee Schedule. After accepting the CPT copyright agreement, select the applicable fee schedule(s). You may print these fee schedules and insert them into Section I of your billing manual or download and save them on your computer.

In addition, page I-1 of this billing manual has been updated to include new regulations which require durable medical equipment, prosthetics, orthotics, and supply providers to submit proof of Medicare enrollment to First Health Services. This became effective on January 1, 2007, and is in accordance with Alaska Medicaid regulations in 7 AAC 43.1900(n). The updated DME Manual is accessible on the FHSC website at:

<http://alaska.fhsc.com/> → Providers → Billing Manuals or
<http://alaska.fhsc.com/providers/Billing.asp>.

Please update your manual as described: Remove pages 1-1 thru I-2, replace with new pages I-1 thru I-2.

You may download the entire manual or you can print and replace the pages identified above.

If you do not have access to the Web or would like a paper copy, please call First Health Services' Provider Inquiry Unit at (907) 644-6800 or (800) 770-5650 (toll-free in Alaska).

Are You In Compliance?

The Deficit Reduction Act (DRA) requires covered entities that receive payments totaling \$5 million annually from the Medicaid program to establish a written policy concerning training for employees about the False Claims Act and other provisions named in §1902(a)(68)(A).

1. The written policy can be on paper or in an electronic format and it must be accessible to all employees, contractors, or agents.
2. It must include detailed information about the False Claims Act including the entity's policies and procedures for detecting and preventing waste, fraud, and abuse.
3. It must also discuss the laws describing employee rights to be protected as Whistleblowers.

Although §6032 is entitled “Employee Education About False Claims Recovery” there is no training requirement for compliance and there is no requirement for entities to create employee handbooks. The requirement is to establish a policy that informs all personnel, contractors and agents about the False Claims Act (FCA). If the entity has a separate employee handbook for each of several groups of employees, then the policies must be included in each employee handbook.

Are You In Compliance? (continued)

Helpful websites containing specific information are:

False Claims Act

<http://www.cms.hhs.gov/smdl/downloads/SMD032207Att2.pdf>

FAQ—Employee Education About False Claims Recovery

<http://www.cms.hhs.gov/smdl/downloads/SMD032207Att1.pdf>

It's July. Do You Know Where Your NPI Is?

The Centers for Medicare and Medicaid Services (CMS) published the National Plan and Provider Enumeration System (NPPES) Data Dissemination Notice in the Federal Register on May 30, 2007. The Notice describes the policy by which CMS will make certain NPPES health care provider data available to covered entities under the Health Insurance Portability and Accountability Act (HIPAA) and to others. The Notice is available at:

<http://www.cms.hhs.gov/NationalProvidentStand/Downloads/DataDisseminationNPI.pdf>

CMS believes that health care providers need additional time to view their Freedom of Information Act (FOIA) NPPES data and make any updates, changes, or deletions (where permitted) that they feel are necessary. Therefore, NPPES health care provider data that is required to be disclosed under the FOIA will be made publicly available on August 1, 2007. The FOIA-disclosable data will be made available in an initial file downloadable from the Internet, with monthly update files also downloadable from the Internet, and in a query-only database whereby users can query by NPI or provider name.

Providers with NPIs are encouraged to review their NPPES data at this time and make any necessary updates or corrections by July 16, 2007 to ensure accurate information is disclosed. (Providers who are covered entities under HIPAA are required by regulation to update their NPPES data within 30 days of any change.) Those wishing to delete any NPPES data that was not required to be furnished in order to obtain an NPI may do so prior to July 16, 2007 if they prefer that data not be disclosed by CMS. To ensure the inclusion of updates, changes, and deletions in the initial downloadable file, July 16 is the last date on which they may be submitted via the web-based process, and is the last date by which the NPI Enumerator can receive them on the paper NPI Application/Update form (CMS-10114).

In addition, providers were urged to include their Alaska Medicaid Number(s), associated provider identifier type(s), and associated State name on their NPI applications. If this was not done when the NPI application was filed, please go back into the NPPES website and update your "Other Provider Identifier" information to include the Alaska Medicaid number as an alternate ID. Providers should make sure that these legacy identifiers are the ones used to bill for services and that the NPPES is updated with this information for all health plans. Please verify that your taxonomy code is correct and is associated with the correct NPI number. NPI numbers and taxonomy codes are key identifiers for processing and paying claims.

CMS Discontinues the Unique Physician Identifier Number (UPIN) Registry

Effective June 29, 2007, CMS will discontinue assigning UPINs to Medicare providers. For further details use the link provided below:

<http://www.cms.hhs.gov/transmittals/downloads/R207PI.pdf>

and the associated MLN Matters article at :

<http://www.cms.hhs.gov/MLNMattersArticles/downloads/MM5584.pdf>

NPI (continued)

As always, more information and education on the NPI can be found at the CMS NPI page www.cms.hhs.gov/NationalProvidentStand on the CMS website. Providers can apply for an NPI online at <https://nppes.cms.hhs.gov> or can call the NPI enumerator to request a paper application at 1-800-465-3203.

Getting an NPI is free—not having one can be costly.

FHSC Website Has A New Look!

The First Health Website has a new look and feel. The information has not changed, it is still there. We have simply redesigned the look of the Website.

For providers using Health Care Management (HCM) online PAs, choose **Behavioral Health** and then **FirstHCM**; your login and access remain the same.

For a list of training sessions click on **Training** and then **Online Registration**; registration remains the same.

For other questions, please call FHSC's Publications and Training Unit at (907) 644-6800 or (800) 770-5650 (toll-free in Alaska).



Monday • June 25, 2007 • 03:25 PM

Alaska Medical Assistance

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Home

New Online Tool Manages Access to FirstHCM for Behavioral Health Prior Authorization Requests [[read all about it](#)]

[Providers](#) [Behavioral Health](#) [Pharmacy](#) [HIPAA](#) [NPI](#) [Training](#)

Welcome

Welcome to First Health Services Corporation, Alaska (FHSC AK) Web site. First Health Services Corporation is the fiscal agent for the State of Alaska, Division of Health Care Services.

First Health Services Corporation also provides utilization management services for Inpatient Behavioral Health Programs at the direction of the State of Alaska, Division of Behavioral Health.

First Health Services Corporation is providing this site to assist Alaska Medical Assistance health care providers in obtaining up-to-date information regarding Alaska Medical Assistance claims processing and the Inpatient Behavioral Health Program.

For more information about First Health Services Corporation, please visit our [corporate home page](#).



[Secure Personnel](#)

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2007 July Training Schedule

Class Location: ANCHORAGE

July 10-13, 2007

FHSC
1835 S. Bragaw Street
Third Floor Training Room

ANCHORAGE

Day 1 Tuesday, July 10, 2007

Introduction to Alaska Medical Assistance
8:30 a.m. – 12:00 p.m.

Eligibility
2:00 p.m. – 3:00 p.m.

Guidelines for Recordkeeping and Potential Audits
3:15 p.m. – 4:15 p.m.

Anchorage has been named
an All American City on three
occasions:

1956
1965
1984

2007 July Training Schedule (continued)

Day 1 Continued

Care Management Program
4:30 p.m. – 5:30 p.m.

Day 2 Wednesday, July 11

Adjustments and Voids
8:30 a.m. – 9:30 a.m.

Remittance Advice (RA)
9:45 a.m. – 10:45 a.m.

Resubmission Turnaround Docs (RTD)
11:00 a.m. – 12:00 p.m.

Form Completion CMS-1500
2:00 p.m. – 3:00 p.m.

Form Completion UB-04
3:15 p.m. – 4:15 p.m.

Edit Resolution
4:30 p.m. – 5:30 p.m.

Day 3 Thursday, July 12

Electronic Transactions
8:30 a.m. – 9:30 a.m.

Prior Authorizations (PA)
9:45 a.m. – 10:45 a.m.

Appeals
11:00 a.m. – 12:00 p.m.

Transportation and Accommodations
2:00 p.m. – 3:00 p.m.

Dental Services
3:15 p.m. – 4:15 p.m.

In-Depth Classes July 16-17

ANCHORAGE

Day 1 Monday, July 16

Payerpath®
8:30 a.m. – 10:00 a.m.

Day 2 Tuesday, July 17

Vision Services
10:00 a.m. – 12:00 p.m.
Rochester Optical
2:00 p.m. – 4:30 p.m.

Class Location: ANCHORAGE

July 16-17, 2007

FHSC

1835 S. Bragaw Street
Third Floor Training Room

2007 July Training Schedule (continued)

JUNEAU

Day 1 Tuesday, July 24

Introduction to Alaska Medical Assistance
8:30 a.m. – 12:00 p.m.

Eligibility
1:30 p.m. – 2:30 p.m.

Guidelines for Recordkeeping and Potential Audits
2:45 p.m. – 3:45 p.m.

Care Management Program
4:00 p.m. – 5:30 p.m.

Day 2 Wednesday, July 25

Adjustments and Voids
8:30 a.m. – 9:30 a.m.

Remittance Advice (RA)
9:45 a.m. – 10:45 a.m.

Resubmission Turnaround Documents (RTD)
11:00 a.m. – 12:00 p.m.

Form Completion CMS-1500
1:30 p.m. – 2:30 p.m.

Form Completion UB-04
2:45 p.m. – 3:45 p.m.

Edit Resolution
4:00 p.m. – 5:30 p.m.

Day 3 Thursday, July 26

Electronic Transactions
8:30 a.m. – 9:30 a.m.

Class Location: JUNEAU

July 24-27, 2007

Bartlett Hospital
3260 Hospital Drive



2007 July Training Schedule (continued)

JUNEAU

Day 3 Continued

Prior Authorizations (PA)
9:45 a.m. – 10:45 a.m.

Appeals
11:00 a.m. – 12:00 p.m.

Transportation and Accommodations
1:30 p.m. – 2:30 p.m.

Dental Services
2:45 p.m. – 4:45 p.m.

TPL Avoidance
5:00 p.m. – 5:30 p.m.

Day 4 Friday, July 27

Mental Health Services
8:30 a.m. – 11:00 a.m.

Pharmacy Services
11:15 a.m. – 12:15 p.m.

Inpatient/Outpatient Hospital
3:00 p.m. – 5:30 p.m.

Class Location:

PETERSBURG

July 30-August 2, 2007

Scandia House
110 North Nordic Drive

“Little Norway of Alaska”

PETERSBURG

Day 1 Monday, July 30

Introduction to Alaska Medical Assistance
8:30 a.m. – 12:00 p.m.

Eligibility
1:30 p.m. – 2:30 p.m.

Guidelines for Recordkeeping and Potential Audits
2:45 p.m. – 3:45 p.m.

Care Management Program
4:00 p.m. – 5:30 p.m.

Day 2 Tuesday, July 31

Adjustments and Voids
8:30 a.m. – 9:30 a.m.

Remittance Advice (RA)
9:45 a.m. – 10:45 a.m.

Resubmission Turnaround Documents (RTD)
11:00 a.m. – 12:00 p.m.

2007 July Training Schedule (continued)

PETERSBURG

Day 2 Continued

Form Completion CMS-1500
1:30 p.m. – 2:30 p.m.

Form Completion UB-04
2:45 p.m. – 3:45 p.m.

Edit Resolution
4:00 p.m. – 5:30 p.m.

Day 3 Wednesday, August 1

Electronic Transactions
8:30 a.m. – 9:30 a.m.

Prior Authorizations (PA)
9:45 a.m. – 10:45 a.m.

Appeals
11:00 a.m. – 12:00 p.m.

Transportation and Accommodations
1:30 p.m. – 2:30 p.m.

Dental Services
2:45 p.m. – 4:45 p.m.

TPL Avoidance
5:00 p.m. – 5:30 p.m.

Day 4 Thursday, August 2

Mental Health Services
8:30 a.m. – 11:00 a.m.

Physician Services
11:15 a.m. – 12:15 p.m.

Pharmacy
3:00 p.m. – 5:30 p.m.