

Effective January 1, 2005

Non-emergent
Medical Travel

USTRavel becomes
State Travel Office



ALASKA MEDICAID
RECIPIENT TRAVEL

NEW STATE TRAVEL OFFICE

The Department of Health and Social Services has contracted with USTRavel to facilitate all non-emergent medical travel. No other office will be authorized to book Medicaid non-emergent approved air travel.

Effective January 1, 2005 Medicaid recipients will need to call the State Travel Office (STO) at 1-800-514-7123 to arrange non-emergent air travel.

Health Care providers continue to call First Health Services for prior authorization when referring patients to another community for health care. Once transportation is approved, the patient will need to call the STO to book the travel. The travel authorization forms will continue to be used for lodging, meals and taxi rides.

If you have any questions, please contact FHSC's provider inquiry unit at 907-644-6800 or 1-800-770-5650 (in-state, toll-free).

State Travel Office
1-800-514-7123

Prior Authorization required
for referring patients

Questions? Call Provider In-
quiry at 907-644-6800 or
1-800-770-5650



First Health
Services Corporation