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April 12, 2010

NPI-Only Claim Submissions Required by April 23, 2010 for 837P Transactions

As of April 23, 2010, Alaska Medicaid will no longer accept claims submitted with Medicaid provider ID numbers. 837P claim transactions will be accepted when submitted with the National Provider Identifier (NPI) only. This notice includes Home & Community Based Care and Personal Care agency providers. NPI only electronic claims are the HIPAA compliant national standard.

Please discontinue submitting your Medicaid provider ID # on your claims by this date. The prior dual use extensions allowed time for testing electronic NPI-only claim submissions and resolution of any issues. If you have not submitted any claims with *only* your NPI, you need to do so now. There is still time to identify and resolve any issues which may delay the processing of your claims or result in a claim denial.

Strategies for avoiding NPI-related claim processing delays or denials:

- If you have been contacted to submit a group enrollment application but have not done so, this will affect your claims processing. Print a copy of the enrollment application from the ACS website at <http://medicaidalaska.com/providers/Enrollment.shtml> and submit the completed form, along with the required supporting documents, immediately to ACS Provider Enrollment.
- If you have obtained a group enrollment but are not using the NPI of that group in Loop 2010AA, NM109 on your claims, please begin doing so now.
- Taxonomy for the billing NPI may be needed, and is strongly recommended.
- ZIP+4 for the billing NPI is NOT your payment ZIP+4 code. It is the ZIP+4 of your business/service location. Submit this information on all of your claims.
- Submit the rendering/servicing provider NPI and taxonomy *if* the applicable billing manual requires identification of the rendering/servicing provider.
- Submit the NPI of any secondary providers, such as a referring provider.

Resource documents to assist you:

- Companion Guide at <http://medicaidalaska.com/providers/hipaa/guide.shtml> for the 837P Transaction.
- Guidelines for Professional (837P) Claim Submission, dated 3/24/10, at http://medicaidalaska.com/Downloads/Providers/NPI_claim_instructions_electronic_20100324.pdf for technical instructions.
- NPI Professional Claims Biller Instructions, dated 4/08/10, at <http://medicaidalaska.com/providers/provupdates.shtml>.

If you have questions or need further assistance, please contact the Provider Inquiry Unit at (907) 644-6800, option 1, or (800) 770-5650 (toll-free in Alaska).