



First Health Services Corporation®

A Coventry Health Care Company

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August 22, 2008

Updated:
**Attention: Providers Submitting Electronic
Claims in the Professional (837P) Format**

ALASKA MEDICAID EXTENSION ISSUED FOR ELECTRONIC PROFESSIONAL NPI-ONLY CLAIMS: OCTOBER 31, 2008

While many providers have successfully transitioned to submitting NPI-only claims, Alaska Medicaid will continue to accept electronic professional claims (837P) containing both the NPI and Medicaid Provider ID through October 31, 2008.

For those providers who have not tested submitting claims containing only the NPI (no Medicaid Provider ID), please see the flyer "NPI Flyer - June 2008 - Try 'NPI-ONLY' Now" for testing information. Refer to the NPI Documents page at <https://alaska.fhsc.com/providers/npidocuments.asp> to download the flyer.

Refer to the companion guide at <https://alaska.fhsc.com/providers/hipaa/guide.asp> for instructions on where to key the National Provider Identifier on electronic claims.

If you have tested but are experiencing claim processing delays, please contact one of the following:

- **ECCS (Electronic Commerce Customer Support):** (907) 644-6800 (option 3), or at (800) 770-5650 (toll-free in Alaska).
- **Provider Inquiry:** (907) 644-6800 (option 1), or at (800) 770-5650 (toll-free in Alaska).

Reminder:

- Submit the billing provider's taxonomy *and* ZIP + 4 in addition to the NPI for the billing provider.
- Submit the rendering/servicing provider NPI *if* the applicable billing manual requires identification of the rendering/servicing provider.
- Submit the NPI of any secondary providers such as a referring provider.