



First Health Services Corporation®

A Coventry Health Care Company

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**Attention: Providers Submitting Electronic Claims
in the Dental Format**

NPI UPDATE NOTICE

PROVIDERS SUBMITTING ELECTRONIC CLAIMS IN THE DENTAL (837D) FORMAT

Denial of electronic dental claims submitted with **both** NPI and Medicaid provider ID numbers has been postponed until July 1, 2008.

Effective May 23, 2008 Alaska Medicaid transitioned to accepting only the National Provider Identifier (NPI) number on electronic dental (837D) claims. As previously stated, providers may discontinue use of the Medicaid provider id numbers on dental claims and, instead, bill with the NPI numbers supplied for your Alaska Medicaid provider records.

The NPI numbers are to be submitted for the billing provider as well as the rendering/servicing provider on dental claims. Please remember that dental claims need to include taxonomy and zip code+4 information for the billing provider. NPI, taxonomy and zip code+4 are used to match to Medicaid provider records. In addition, use the NPI number in all appropriate secondary provider fields for example, the referring provider field.

Refer to the companion guide at <https://alaska.fhsc.com/providers/hipaa/guide.asp> for instructions on where to key NPI identifiers on electronic claims.

Please direct any questions to the Provider Inquiry Unit at (907) 644-6800 (option 1) in Anchorage or outside the State of Alaska, or at (800) 770-5650 from other locations in Alaska.