

# Alaska Medical Assistance Newsletter



A Monthly Newsletter for Alaska Medical Assistance Providers

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## Provider Training

### February Training to Include Barrow

ACS and the Alaska Department of Health and Social Services are pleased to offer Alaska Medical Assistance provider training in Barrow, Alaska February 14 through February 16, 2012.

These courses will prepare you and your staff to accurately bill for services reimbursed by Medicaid, Denali KidCare and CAMA.

Classes will include introductory courses such as Recipient Eligibility, Claims Management, Prior Authorizations, Guidelines for Record Keeping, Tribal courses, a Tribal Specific Workshop and Advanced Provider Workshops. Register online at <http://medicaidalaska.com>.

## WebEx Training

### Get connected!

No training sessions in your area? Don't want to travel to attend training? If you have internet access and phone service, WebEx may be your solution.

ACS is offering WebEx training February 7 through February 9, 2012.

ACS' WebEx training sessions offer the same material and are presented by the same trainers as our on-site training sessions. Participants enjoy the same opportunity for Q&A with the trainer and interactivity with their fellow attendees as they would at on-site training. In addition, you can attend from the comfort and convenience of your own office!

Check the ACS website at <http://medicaidalaska.com> under Training >Schedule to view a list of topics

that will be presented at these WebEx sessions, and register today.

## Upcoming Holidays

### February 20, 2012 Presidents' Day

The State of Alaska offices will be closed.

## Diagnosis Code Now Required on Claims for All Provider Types Effective January 1, 2012

All HIPAA compliant electronic claims submitted on and after January 1, 2012 must conform to the new federal HIPAA 5010 standards.

One of the changes impacting providers is that electronic Medicaid claims will not be paid if submitted without a diagnosis code.

Some provider types may not have access to a Medicaid recipient's medical records. To ensure HIPAA 5010 compliance for those provider types, default diagnosis codes have been assigned for use on certain Medicaid claims.

The default diagnosis codes (ICD-9) for each of these provider types are as follows: (continued on page 2...)

(...continued from page 1)

**Default Diagnosis Codes (ICD-9) for Atypical Provider Types**

Provider Type	Provider Description	ICD-9 Code	ICD-9 Description
83	Taxi	V63.0	Residence remote from hospital or other health care facility
88	Pre-maternal Home	V22.2	Pregnancy state, incidental
88	Hotel/Motel with Restaurant	V63.0	Residence remote from hospital or other health care facility
89	Hotel/Motel without Restaurant	V63.0	Residence remote from hospital or other health care facility
46	Home and Community Based Agency (HCB)	780.99	Other general symptoms
47	Residential Supported Living Arrangements	V60.6	Person living in residential institution
48	Environmental Modifications	V60.1	Inadequate housing
95	Personal Care Agency	799.9	Other unknown and unspecified cause

For Payerpath users of these provider types, enter the code in field 21 and omit the decimal.

A mandatory diagnosis code is just one of the changes resulting from HIPAA 5010. Additional information is available at <http://medicaidalaska.com>. Select the HIPAA 5010 tab. If, after reviewing these resources you still have questions, knowledgeable HIPAA 5010 support is available by email at [AKHIPAASupport@acs-inc.com](mailto:AKHIPAASupport@acs-inc.com) or by telephone at 907.644.6831 or 855.226.9391 (toll-free).



## New Federal Medicaid Website Available

### Medicaid.gov Goes Live

The Center for Medicaid and CHIP Services (CMCS) recently launched the first Federal government website devoted to the policies and people of Medicaid and the Children’s Health Insurance Program (CHIP). This website,

<http://medicaid.gov>, is the culmination of efforts at the Center for Medicaid and CHIP Services to revitalize and reorient the information the Federal government makes available about these programs. As part of CMCS’ commitment to transparency and information sharing, Medicaid.gov brings to the forefront the items that states, the health policy community and other stakeholders have said they care about most, including: federal policy guidance; lists of pending and approved waivers; highlights of our Affordable Care Act implementation efforts; State-specific program information and data; and improved search capabilities. Additionally, the CMS.gov website has been modified and improved. Here’s what you’ll find on the new CMS and Medicaid sites:

- A significantly improved search engine that gets you to the information you’re looking for, fast.
- More in-depth information about what CMS is doing to implement the Affordable Care Act and other new

initiatives, and details about how you can apply for new programs.

- Up-to-date, real-time updates that reflect important developments and initiatives happening with CMS programs.
- Medicaid program information that’s readily available, easy to find, and easy to use - and CMCS will be continually looking for ways to enhance your experience on this site.
- Easy-to-access links to Healthcare.gov, which will continue to be the primary site for consumer information.
- Current Medicare and Medicaid information people rely on now will continue to be available as CMS is launching an archive version of each CMS website so that historic information can remain online without adding clutter to our primary sites.

## Health Care Corner

Each February, the American Dental Association (ADA) sponsors National Children's Dental Health Month to raise awareness about the importance of oral health. This year's slogan is "Rock Your Smile." For more information, visit the ADA's website at [www.ada.org](http://www.ada.org).

## Alaska Medicaid Introduces RSS Feeds

### Innovating and Improving Communication with Medicaid Providers

We are proud to announce the Alaska Medicaid RSS Feed for HIPAA 5010 updates.

Now, providers can get up-to-date announcements instantly using their favorite feed reader, email, or even mobile phone. Updates in the feed could include everything from policy changes, important Medicaid-related news, and provider training opportunities.

The benefit to providers is two-fold: it eliminates the need to constantly check our webpage for updates and streamlines our communication with you; simply subscribe to our feed to stay informed up to the minute.

### What is RSS?

Really Simple Syndication, commonly abbreviated as RSS, is a standardized format for delivering new or updated content from a website. RSS quickly delivers news and updates straight to a

user's inbox or news reader. Many news-related sites, weblogs and other online publishers syndicate their content as an RSS Feed.

Subscribing to the HIPAA 5010 RSS will ensure your office is in the loop on recent policy changes, updates, or training opportunities we have added

RSS also protects your privacy; we do not collect your personal information, and you need not create an account with us to read the Alaska Medicaid RSS Feed. ACS does not track the RSS Feeds you read and those you do not.

### Finding a Media to read RSS

If you have never subscribed to an RSS feed before, you will need to use a "feed reader" or "aggregator." Many email programs, including Microsoft Outlook, allow you to receive RSS feeds right in your inbox.

A number of feed readers can be found at the following links:

*Feed readers for your computer:*

<http://www.dmoz.org/Computers/Software/Internet/Clients/Web/>.

[http://email.about.com/od/rssreaderswin/tp/windows\\_free.htm](http://email.about.com/od/rssreaderswin/tp/windows_free.htm).

*Feed readers for your mobile phone:*

<http://www.feed-readers.com/mobile-rss-readers.htm>.


To use Microsoft Outlook to read RSS, follow the instructions found here: <http://office.microsoft.com/en-us/outlook-help/subscribe-to-an-rss-feed-HA010355679.aspx>.

Other popular web-based email sites such as Yahoo!, Google, and MSN also offer feed readers, so consult your email support for instructions.

Alaska Medicaid does not endorse or guarantee any particular RSS feed reader or aggregator. If you click on these links

you will leave the Alaska Medicaid website.

### To Sign Up:

Visit the Alaska Medicaid HIPAA 5010 page on our website at [http://medicaidalaska.com/providers/hipaa/hipaa5010\\_news.shtml](http://medicaidalaska.com/providers/hipaa/hipaa5010_news.shtml) and click the RSS Feed icon  on the home page or in your web browser's toolbar to view a history of feed releases and subscribe. You may also perform a search for Alaska Medicaid on your feed reader to subscribe to the Alaska Medicaid RSS.

We encourage all Alaska Medicaid providers, their staff, and agents to subscribe to our feed in order to stay current on important Medicaid news.

## Ask Medicaid

**Q:** I submitted a claim that was denied because Medicaid indicated the recipient has other health insurance. The patient says she no longer has the other insurance. What should I do?

**A:** The recipient needs to contact his or her case worker at the Division of Public Assistance (DPA) to update his or her third party liability (TPL) status and add the ending date of the primary insurance to Medicaid's records.

Once the recipient updates this information, you may double-check to ensure Medicaid received this information by contacting Provider Inquiry (PI) or using the EVS system. PI can let you know when to resubmit your claims for payment.