



A **xerox** Company

ACS is now a Xerox company

Published by Affiliated Computer Services, a Xerox Company, for the Alaska Department of Health & Social Services

Location

Affiliated Computer Services, Inc.
1835 S. Bragaw St., Suite 200
Anchorage, AK 99508-3469

Web Address

<http://medicaidalaska.com>

Phone Numbers

(907) 644-6800
(800) 770-5650 (toll-free in Alaska)

Recipient Services

(907) 644-9862
(800) 780-9972 (toll-free in Alaska)

Provider Inquiry

(907) 644-8126
(800) 770-5650 (toll-free in Alaska)

Fax Numbers

PA: 644-8131
PA Travel, MRI, PI,
and Mental Health: 644-8126
or 644-8127
SURs: 644-8128
EPS: 644-8122
Finance: 644-8120
Training: 644-9845
Attachments: 644-8122
or 644-8123
Enrollment: 646-4273

Inside:

- NEW Dental Services Training..... 1
- Legislation Restores 300% Eligibility Standard for Medicaid Long-Term Care Services..... 1
- School-Based Services Revised Fee Schedule and Procedure Codes..... 2
- Dental Changes Dentures and Panoramic Radiographs..... 3
- Coverage for Fluoride Varnish and Oral Evaluations 3
- General Instructions for Stop Pay/ Reissue and Cancel/Reissue of State Warrants 4
- Credit Balance Audits Begin Soon..... 4
- Changes to Regulations for Tamper-Resistant Prescriptions and Home Infusion Therapy..... 5
- Critical Incident Reporting, Web-based Training Schedule 5
- The Training Advantage 5
- Ask Medicaid..... 6

NEW Dental Services Training

Alaska Medical Assistance is pleased to announce a new class specifically for dental providers. Training is presented by Affiliated Computer Services (ACS). The next two scheduled classes will be held on August 26th in Anchorage and on September 16th in Kenai.

In-depth information and instruction will be included on the following topics:

- Remittance Advice/Resubmission Turnaround Document: What is it? What do I need to do with it? Why is it important to me?
- Prior Authorization: Why are PAs necessary? How do PAs affect claims?
- Fee Schedule, Covered Services, and Service Limitations
- Dental Regulations
- ADA Dental Claim Form completion: Helpful hints and problematic areas
- Common Error Codes: How to avoid them
- YOUR TURN! Discussion, questions, and concerns

To register for Dental Services Training or to view the training schedule, please visit <http://medicaidalaska.com> and select one of the drop-down options under the *Training* tab.

Additional Dental classes will be offered later in the year. Please watch your RA messages and monthly newsletter for more details on times, locations, and registration information.

Legislation Restores 300% Eligibility Standard for Medicaid Long-Term Care Services

On June 16, 2010, Governor Parnell signed SB 238 into law, restoring the Medicaid income limit to 300% of the prevailing Supplemental Security Income (SSI) rate for individuals who reside in medical or intermediate care facilities or who are eligible for Medicaid waiver services. The income limit had been frozen at \$1,656/month since 2003.

Now, like most other public benefit programs, including the Senior Benefits Program, heating assistance, and Food Stamps, eligibility for these services will be based on annually adjusted income levels. This will help to ensure that elderly and disabled Alaskans receiving nursing home and in-home services will remain eligible as they receive Social Security and retirement benefits cost of living increases.

This change will become effective on **September 13, 2010**, at which time the 2010 limit will adjust to \$2,022/month.

School-Based Services Revised Fee Schedule and Procedure Codes

For School-Based Services rendered on and after July 1, 2010, Alaska Medical Assistance will no longer accept Behavioral Health claims submitted with ABC codes. Please use the appropriate replacement codes indicated below. For services rendered prior to July 1, 2010, use the ABC codes current at the time of service. The revised fee schedule can be accessed at <http://www.medicaidalaska.com/providers/FeeSchedule.asp>.

ABC Code	Obsolete ABC Code Description	Replacement CPT/HCPCS Code	Replacement CPT/HCPCS Code Description	Rate
CDAKN	Emotional Support Assistance, Individual, each 15 min	H0038	Self-help/peer services, per 15 minutes	\$12.50
CDBAR	Psychological Assessment Interpretation, each 15 min	H0032	Mental health service plan development by non-physician	\$24.00
CDBAW	Functional Behavior Assessment, each 15 min	H2017	Psychosocial rehabilitation services, per 15 minutes	\$15.00
CDACD	Behavior Management Education, Individual, each 15 min	H2017	Psychosocial rehabilitation services, per 15 minutes	\$15.00
CDACE	Behavior Management Education, Group, each 15 min	H2033	Multisystemic therapy for juveniles, per 15 minutes	\$ 7.50
CDACF	Behavior Management Education, Family, each 15 min	H2027**	Psychoeducational service, per 15 minutes	\$15.00
CDACI	Behavior Modification Assistance, Individual, each 15 min	H2017	Psychosocial rehabilitation services, per 15 minutes	\$15.00
CDACJ	Behavior Modification Assistance, Group, each 60 min	H2033*	Multisystemic therapy for juveniles, per 15 minutes	\$ 7.50
CDAIF	Family Crisis Coping Assistance, Family, each 15 min	H2011**	Crisis intervention service, per 15 minutes	\$17.75
CDAKJ	Family Integration Promotion, Family, each 15 min	T1027	Family training and counseling for child development, per 15 minutes	\$15.00

* HCPC code H2033 is reported in increments of 15 minutes, rather than 60 minutes as reported for ABC code CDACJ.

** Rates for HCPC code H2027 (old ABC code CDACF) and H2011 (old ABC code CDAIF) have increased to maintain consistency with the current School-Based Services Fee Schedule.

Questions? Please contact the ACS Provider Inquiry Unit at (907) 644-6800, option 1, or (800) 770-5659 (toll-free in Alaska).

Dental Changes Dentures and Panoramic Radiographs

The Department is pleased to announce that, with the passage of Senate Bill 199, recipients requiring upper and lower dentures and/or partials may be eligible to obtain both during one fiscal year. The proposed regulations, available at <http://www.hss.state.ak.us/publicnotice/regulations.cfm>, are open to public notice through August 23, 2010. These regulations will allow eligible Medicaid recipients, age 21 and over, to use two years worth of dental benefits in order to obtain both an upper and a lower denture/partial at the same time. The recipients would not be eligible for additional dental benefits the following year.

Prior authorization is required for all Adult Enhanced Dental Services. Prior authorization for services covered under SB 199 must include a request for both an upper and a lower denture and/or partial.

The codes that will be covered under this provision are:

- D5110 Complete denture – maxillary
- D5120 Complete denture – mandibular
- D5130 Immediate denture – maxillary
- D5140 Immediate denture – mandibular
- D5213 Maxillary partial denture – cast metal framework in denture resin
- D5214 Mandibular partial denture – cast metal framework in denture resin

Panoramic Radiographs

Effective for services rendered on and after September 1, 2010, coverage of panoramic radiographs for recipients age 21 and over will be covered under Adult Enhanced Dental services only and will require prior authorization. Panoramic radiographs will no longer be covered under Adult Emergent Dental services. Panoramic radiographs will continue to be limited to once in a twelve (12) month period.

If you have questions, please contact Tom Watson at (907) 334-2431.

Coverage for Fluoride Varnish and Oral Evaluations Provided by Physicians, Nurse Practitioners, and Physician Assistants

Effective July 1, 2010, Alaska Medical Assistance allows reimbursement for dental fluoride applications and oral evaluations performed by physicians, nurse practitioners and physician assistants who have successfully completed an Oral Health or Caries Risk Assessment training program.

Credentials

Each medical provider will be responsible for successfully completing an Oral Health or Caries Risk Assessment training that includes oral evaluation and topical fluoride varnish applications.

Accepted trainings include online and in-person training courses and workshops that provide a certificate of completion. A certificate of completion from the training program is required and must be presented to Alaska Medical Assistance upon request.

Numerous acceptable training courses are available online, including the American Academy of Pediatrics Oral Health Risk Assessment training at <http://www.aap.org/oralhealth/cme/>. To find additional information on acceptable training courses, please contact Brad Whistler at (907) 465-8628.

Limitations of Coverage

Alaska Medical Assistance will cover a maximum of 4 fluoride varnish applications (D1206) per calendar year. Coverage of oral evaluations (D0145) is limited to 2 exams per calendar year and is limited to patients under 3 years of age. **Only those services performed on or after July 1, 2010, are reimbursable.**

Continued on Page 4

Billing

Topical fluoride varnish and oral evaluations performed by physicians, nurse practitioners, and physician assistants must be billed on the CMS-1500 using the following dental procedure codes:

- D1206 – topical fluoride varnish
- D0145 – oral evaluation for a patient under three years of age and counseling with primary caregiver

Reimbursement	100% of Dental Fee Schedule	85% of Dental Fee Schedule
D1206	\$28.00	\$23.80
D0145	\$56.70	\$48.20

If you have questions or require additional assistance, please contact the ACS Provider Inquiry Unit at (907) 644-6800, option 1, or (800) 770-5650, option 1, 1 (toll-free in Alaska).

General Instructions for Stop Pay/Reissue and Cancel/Reissue of State Warrants

Effective immediately, all providers must follow State of Alaska policy to request either stop payment or replacement of a state-issued warrant.

State policy is that a warrant may be replaced within ten (10) calendar days, to include Saturdays and Sundays, after the date that the warrant was mailed to the provider. To request either stop payment or replacement, a “Warrant Status Change Request” form must be completed by the provider and faxed to Affiliated Computer Services (ACS) at (907) 644-8120. ACS then forwards the form to Health Care Services (HCS) for entry into the State of Alaska accounting system. Once the transaction has been verified and posted by HCS, ACS will reissue the warrant.

The required “Warrant Status Change Request” form, with instructions, can be found on the ACS Website at <http://medicaidalaska.com>.

Credit Balance Audits Begin Soon – Are You Ready?

The State of Alaska, Department of Health and Social Services (DHSS), contracts with Health Management System (HMS) to review and assess provider records for credit balances on Medicaid patient accounts. When any third party issues payment to a provider for a claim that Medicaid has previously paid, in full or in part, the provider is required to refund payments made by Alaska Medicaid. A credit balance occurs when a provider fails to refund Alaska Medicaid.

In August 2010, DHSS began selecting providers for on-site credit balance audits. In preparation for this audit, DHSS encourages providers to review their own records and refund any outstanding credit balances due to Alaska Medicaid.

In May, HMS sent letters to all providers explaining how to perform the self review. If you have any questions about the letter or if you did not receive a letter, please contact Sandra Burno with HMS in the Credit Balance Department at (907) 561-4455, toll-free at (866) 251-4861, or via email at AlaskaTPL@hms.com.

REMINDER!!! In accordance with the Provider Enrollment Agreement, providers are required to refund credit balances to Alaska Medicaid **within 30 days of occurrence** and not just in preparation for an audit.

Changes to Regulations for Tamper-Resistant Prescriptions and Home Infusion Therapy

The Department is pleased to announce that, effective July 7, 2010, Tamper-Resistant Prescriptions regulations were revised to offer providers more options, making it easier for providers to comply.

Home Infusion Therapy regulations were amended to improve the explanation of Home Infusion Therapy and when the services may be provided.

Please see the Tamper-Resistant Prescriptions and the Home Infusion Therapy regulation changes at: <http://hss.state.ak.us/apps/publicnotice/regulations.aspx>. The regulations are available in their entirety at <http://www.legis.state.ak.us/basis/folio.asp>. Select *The Alaska Administrative Code*, then *Title 7*, then *8. Medicaid Coverage and Payment (7 AAC 105 – 7 AAC 160)*.

Critical Incident Reporting, Web-based Training Schedule for August & September 2010

Senior and Disabilities Services (SDS) require that all Medicaid waiver service providers receive training on Critical Incident Reporting and Critical Incident Improvement Plans. SDS will offer this training via GoToMeeting throughout the 2010 summer on:

- August 23 and 30
- September 7, 14, and 21

All trainings will be from 2:00 until 3:30 p.m. The first 5 minutes of each training class will be used to connect to GoToMeeting and make sure all attendees are on line and can communicate with each other in the online training space.

Registration and GoToMeeting information is available at <http://www.hss.state.ak.us/dsds/critical.htm>. (Under *Links*, click on “Critical Incident Reporting Training Schedule.”)

The Training Advantage: Saving Time and Money

Provider training is free! Providers are invited to send new employees to training to establish a solid foundation in determining recipient eligibility and in submitting claims. Veteran employees can refresh their knowledge and keep abreast of recent changes in Medicaid policies and procedures.

The 2010 training schedule is available at <http://www.medicaidalaska.com/providers/Training/providerTraining.shtml>.

Provider training sessions are offered in a variety of locations to suit everyone’s need. Upcoming sessions include:

August:	Anchorage	24, 25, 26	September:	Teleconference/WebEx	7, 8
	Valdez	31, Sept. 1, 2		Kenai	14, 15, 16
				Anchorage	21, 22, 23
				Seattle	28, 29, 30

To guarantee your seat at a training session, register at <http://medicaidalaska.com>. Select *Training*, then *Online Registration*. You will receive an online response confirming that you are registered for the class(es) you chose.

Continued on Page 6

You may also submit your registration form to ACS at:

<http://www.medicaidalaska.com/providers/Training/providerTraining.shtml>

or via fax to: (907) 644-9845

or by mail to:

Affiliated Computer Services, Inc.
Attention: Training Unit
P.O. Box 240808
Anchorage, Alaska 99524-0808

If you are unable to access the ACS website to obtain the registration information, please contact a provider trainer at (907) 644-6800 or (800) 770-5650 (toll-free in Alaska).

Please note: The Payerpath[®] Tutorial is available to providers who wish to attend classroom training and is also offered via WebEx. If you wish to attend the classroom training, please consult the provider training schedule at <http://www.medicaidalaska.com/providers/Training/providerTraining.shtml> for the next training offered in your area. For those providers who wish to attend the Payerpath Tutorial remotely via WebEx, please call (907) 644-6800 or email the ACS Training Department at anctraining@acs-inc.com.



Ask Medicaid

Q: *We've been hearing and reading about the new ICD-10 code sets. Can you tell me, in a nutshell, what is ICD-10?*

A: ICD-10 is the 10th revision of the International Statistical Classification of Diseases and Related Health Problems. It is a complete replacement of the ICD-9 code sets used to report healthcare diagnoses and procedures. Healthcare professionals are expected to transition to the new code sets by October 1, 2013. Almost all other countries already use ICD-10.

Q: *Where can I find additional information about ICD-10?*

A: The Centers for Medicare and Medicaid Services (CMS) offers a number of resources designed to assist providers with the transition to ICD-10. These resources, available at <http://www.cms.gov/ICD10/>, include:

- Training segments that cover topics such as ICD-10 regulatory requirements, benefits of ICD-9, programmatic and technical issues, and effective implementation
(http://www.cms.gov/MedicaidInfoTechArch/07_ICD-10TrainingSegments.asp)
- Latest News updates to keep those affected apprised of new resources, listening sessions, impending deadlines, clarifications, and other helpful information
(http://www.cms.gov/ICD10/02b_Latest_News.asp)
- CMS-sponsored Provider Conference Calls that offer a forum for providers to hear the latest ICD-10 information from CMS experts, ask questions, and discuss issues and concerns
(http://www.cms.gov/ICD10/02c_CMS_Sponsored_Calls.asp)

Do YOU have a question that you would like to "Ask Medicaid?" Call the ACS Publications Department at (907) 644-9814 or (800) 770-5650 (toll free in Alaska) with your request.