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March 2009

Alaska Medical Assistance Newsletter

**Location:**

Affiliated Computer Services, Inc.  
1835 S. Bragaw St., Suite 200  
Anchorage, AK 99508-3469

Currently found on the Web at:  
<http://alaska.fhsc.com>

**Phone Numbers:**

(907) 644-6800  
(800) 770-5650 (toll-free in Alaska)

**Useful Fax Numbers:**

PA: 644-8131  
PI/Enrollment: 644-8127  
EPS: 644-8122  
Finance: 644-8120  
Attachments: 644-8122 or  
644-8123

**Holidays:**

**Seward's Day**

The State of Alaska offices will be closed on *Monday, March 30, 2009*, in observance of **Seward's Day**. ACS will remain open.

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## Provider Change Form Revision

The *Provider Change Form* has been updated for clarity and ease of use.

To modify enrollment information, providers must submit a "Provider Change Form" with an original signature. Faxes are not accepted. Any changes in a provider's enrollment information should be reported, including:

- Phone numbers
- Addresses
- Additions or departures within a group
- Additions or changes of a taxonomy code
- Changes of ownership
- Any other change in the provider enrollment record

Providers can find the updated form at <http://alaska.fhsc.com>. Choose *Providers*, then *Forms*. Select "Change of Medicaid Provider Information Form."

## The Training Advantage

Provider training is important, and it's free. It saves time when dealing with recipient eligibility issues and saves money by recognizing ineligible recipients and billing correctly.

Providers are invited to send new employees to training to establish a solid foundation in determining recipient eligibility. Veteran employees can benefit from these trainings as well, both to refresh their knowledge and to keep them abreast of recent changes in Medicaid policies and procedures.

Providers can attend upcoming ACS classes on Recipient Eligibility free of charge. Training schedules can be found at <http://alaska.fhsc.com> under *Training*, then *Schedule* for the latest class listings. Upcoming provider training classes are offered at:

**Palmer/Wasilla:** April 6-10  
**Anchorage:** April 21-24  
**Teleconferences:** March 30, April 13-16, 27, 28

Check the online schedule at <http://alaska.fhsc.com> for classroom addresses and start times.

*Do you know what has changed since **you** last attended training?*

## ***Date Extended for Submission of NPI-Only Professional Claims (837P Format)***

MMIS system changes are underway to allow group enrollment to accurately reflect your business practices. When these system upgrades are completed, a group enrollment can consist of any combination of the following health professionals:

- Advanced Nurse Practitioners
- Audiologists
- CRNAs\*
- Nurse Midwives
- Occupational Therapists
- Optometrists and Opticians
- Physical Therapists
- Physicians and Physician Assistants\*
- PT, OT, SP Assistants\*
- Speech Pathologists

For those providers impacted, we will continue to accept both the NPI and the Medicaid Contract ID (MCI) on 837P claims.

To prepare your practice for these changes, please submit enrollment applications for your Group Practices now. If you already have a Group Enrollment, please submit a change form to identify all health professionals in your practice. If your provider type is identified by an asterisk (\*) above, submit an enrollment application and identify the business practice to which you are affiliated. A detailed *NPI Enrollment Requirements* flyer will be forthcoming to guide you in this effort.

If the above information does not apply to you, please discontinue submitting your MCI on your claims. The prior dual use extensions allowed time for testing electronic NPI-only claim submissions and resolution of any issues. NPI-only electronic claims are the HIPAA-compliant National Standard.

Please direct any questions to the ACS Provider Inquiry Unit at (907) 644-6800 (option 1) or (800) 770-5650 (toll-free in Alaska).

## ***2009 Fee Schedules Available***

The following 2009 Fee Schedules are now available online at <http://alaska.fhsc.com>:

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Advanced Nurse Practitioner/Nurse Midwife</li> <li>• Ambulatory Surgery Centers</li> <li>• Chiropractic</li> <li>• Dental</li> <li>• Direct Entry Midwife</li> <li>• EPSDT</li> <li>• Family Planning</li> <li>• Hearing Services</li> <li>• Home Infusion Therapy</li> </ul> | <ul style="list-style-type: none"> <li>• Incontinence Supplies</li> <li>• Independent Lab</li> <li>• Independent Physical Therapists</li> <li>• Occupational Therapy</li> <li>• Outpatient Therapy</li> <li>• Physician Services</li> <li>• Podiatry</li> <li>• School-based</li> <li>• Speech Pathologist</li> <li>• Vision</li> </ul> |
|--|---|

To download the appropriate fee schedule, go to <http://alaska.fhsc.com>:

1. Choose *Providers*, *Lookups*, then *Fee Schedule*.
2. After accepting the CPT copyright agreement, choose the applicable document from the list of fee schedules.

3. The PDF file will open in a new browser window where it can be printed or saved on the user's computer. To save the document, choose *File* and *Save As*.

If you do not have access to the Web or would like a paper copy, please call the ACS Provider Inquiry Unit at (907) 644-6800 or (800) 770-5650 (toll-free in Alaska). You can also request the fee schedule in writing. In your request, please include:

- Name of Provider
- Organization
- Mailing address
- Medicaid Contract ID
- Number of copies requested

Please send your request to ACS. You can either fax or mail your request.

Fax numbers:

- (907) 644-8126
- (907) 644-8127

Mailing address:

Affiliated Computer Services  
Provider Inquiry Unit  
P.O. Box 240808  
Anchorage, AK 99524

## **ClaimCheck<sup>®</sup> 8.5**

The current 5.0 version of ClaimCheck<sup>®</sup> will be upgraded to the 8.5 version in the near future. Watch for updates in your weekly Remittance Advice.

As a result of this upgrade, new edits will be implemented in the claims processing system. Changes will include units expansion for procedure codes billed with multiple units of service, review of same services billed by multiple providers, and identification of invalid procedure code/modifier combinations.

On November 7, 2008, a flyer titled "ClaimCheck Provider Training Documentation" was included with the weekly Remittance Advice to affected providers. This flyer provided detailed information regarding these new edits, a discussion of units expansion, and example scenarios for each edit. This flyer was in addition to a previous flyer mailed out on 10/17/08.

Both flyers are available at <http://alaska.fhsc.com>: Choose *Providers*, then *Updates*. Select either "ClaimCheck 8.5 Training Tool and Flyer," dated 11/07/08, or "ClaimCheck Upgrade Includes New Edits," dated 10/17/08.

If you have questions, please contact the ACS Provider Inquiry Unit at (907) 644-6800 or (800) 770-5650 (toll-free in Alaska).

## **Alaska Medicaid Health Enterprise Application**

Affiliated Computer Services, Inc. (ACS) was awarded a contract to replace the current Medicaid Management Information System (MMIS) with new technology that will improve services to providers and Alaskans enrolled in Medicaid. The new system, Alaska Medicaid Health Enterprise, uses the Internet to dramatically change the way we have done business for the past 20 years. Alaska Medicaid Health Enterprise will offer providers the capability to access data through a secure interactive website 24 hours a day, seven days a week. There will be options for submitting and correcting claims, checking claim status online, verifying patient eligibility, and receiving payments electronically through Electronic Funds Transfer (EFT). Alaska Medicaid Health Enterprise will be available in the summer of 2010. To learn more, visit <http://www.alaskamedicaid.info>.